

Monthly Operations Report



February 2021

A photograph of a coastal landscape. In the foreground is a wide, dark brown sandy beach. In the middle ground, there are dark, jagged rock formations jutting out into the ocean. White-capped waves are breaking against the base of the rocks. The ocean is a deep blue, and the sky above is a pale, overcast blue. A small white sailboat is visible on the horizon in the distance.

Jia

47,825

Total pounds of garbage removed

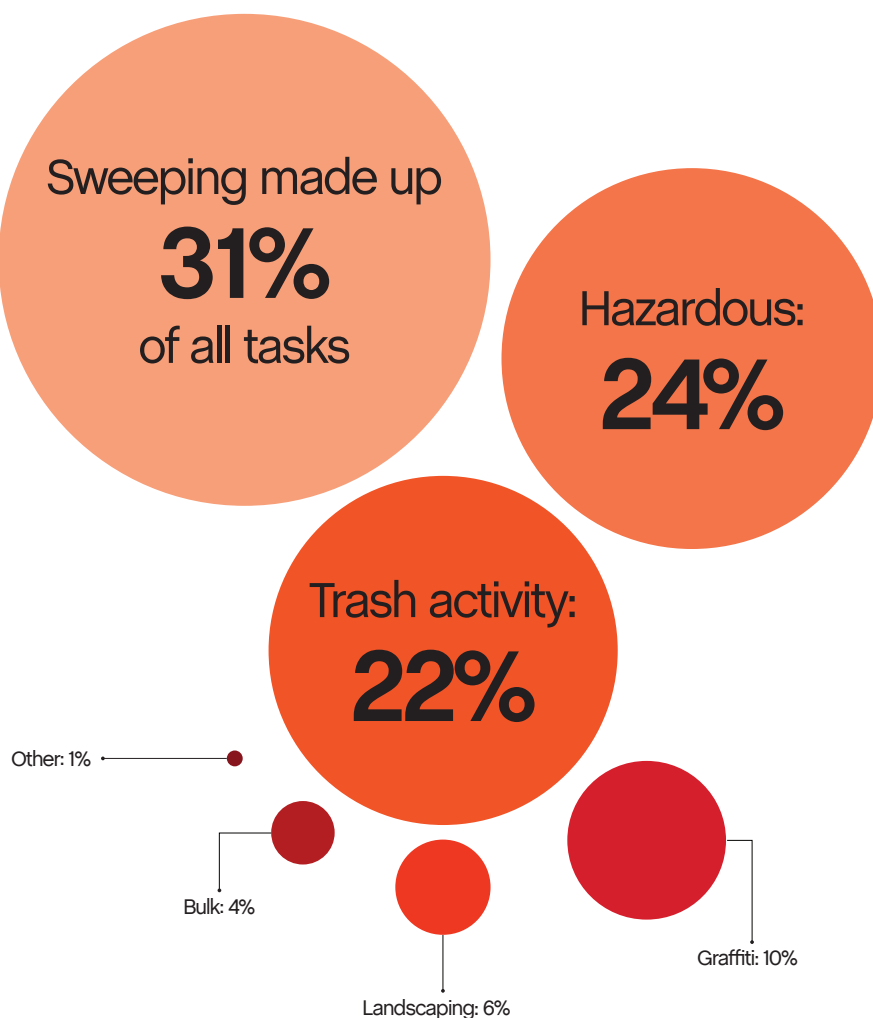
February's trash haul represents
a **-25%** change from January.



17,294

Total cleaning tasks completed

5,351 Sweeping Tasks	31%
4,232 Hazardous Tasks 4,008 Code Brown 216 Needle pickups 8 Vomit	24%
3,878 Trash Bag & Pickup Tasks	22%
1,110 Landscaping Tasks 655 Tree Wells 418 Weeding 37 Tree Trimmings	6%
1,800 Graffiti Tasks	10%
737 Bulk Removal Tasks	4%
186 Other 89 SF311 Outbound 84 Dog Stations 13 Other	1%

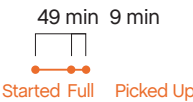




Major Task Timelines

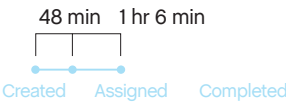
Trash Bags

Trash bags filled up in about one hour, and were picked up in 9 minutes.



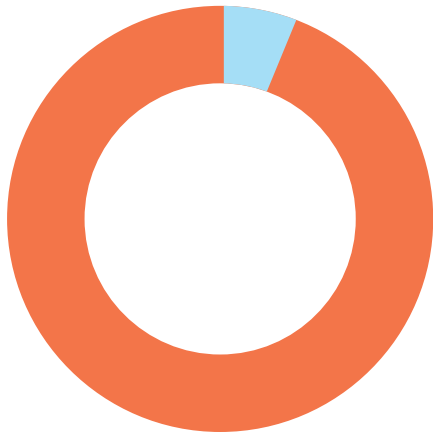
Sweeping

Sweeping tasks were assigned in 48 minutes (when inbound), and completed in about an hour.



Median values are used in timeline visualizations.

Sources



96% of cleaning tasks were created by SOMA West.

4% of tasks were inbound from SF311.

Trash activity is excluded.

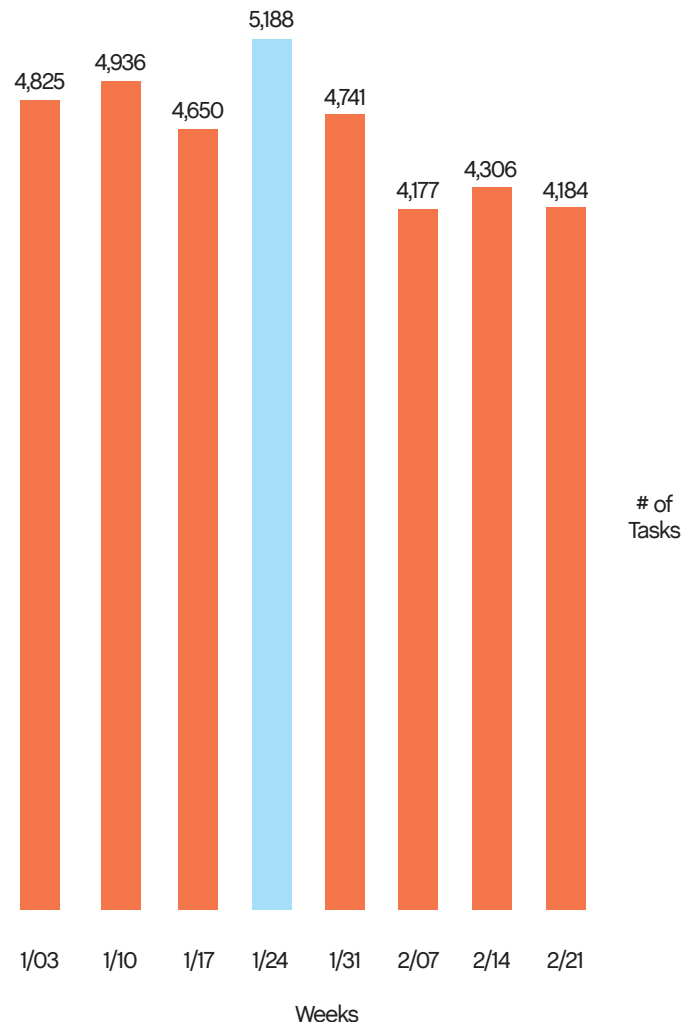
Task Trends

Task activity

decreased 17%
month-over-month.

On average, task activity decreased by

259 tasks
week-over-week.



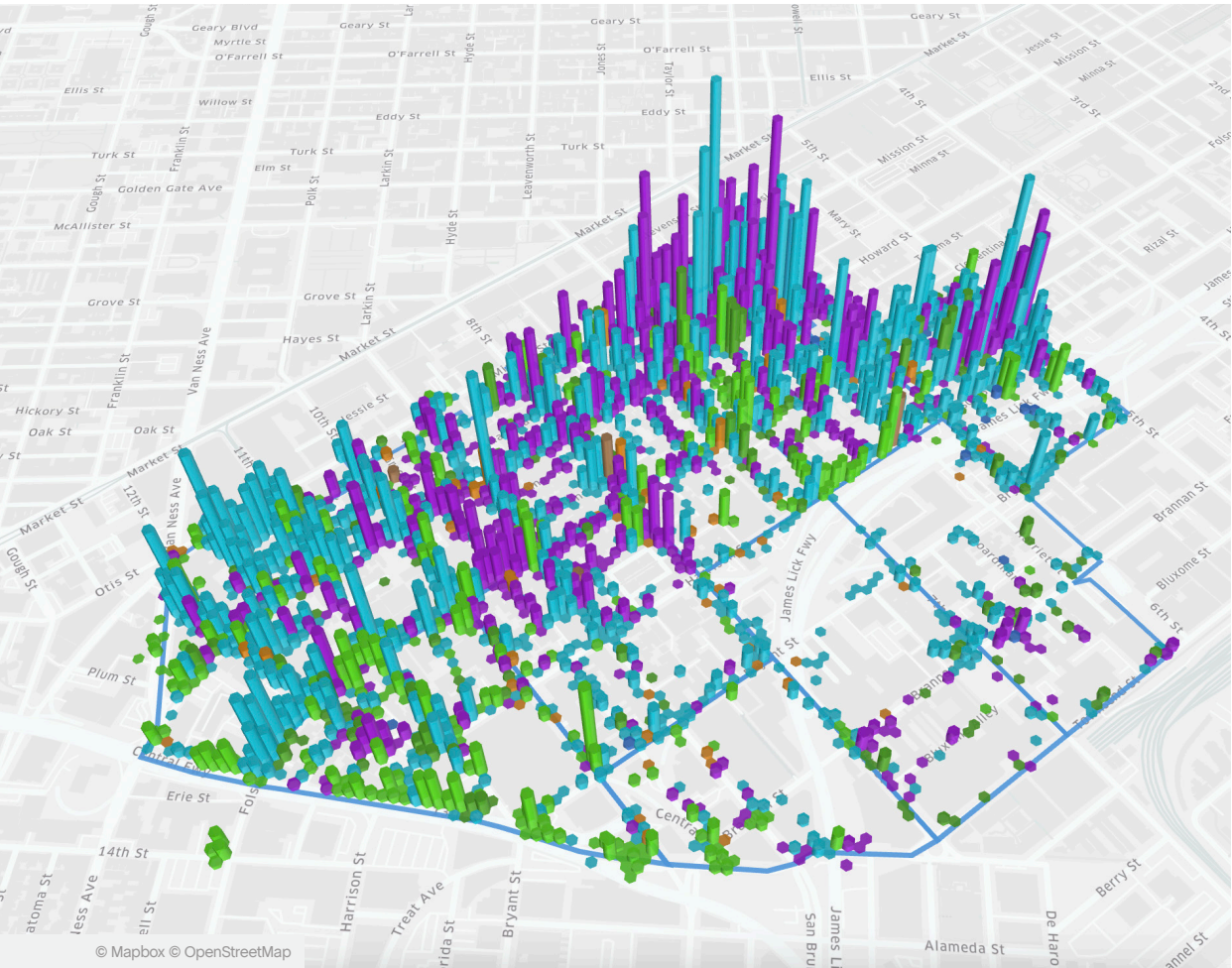
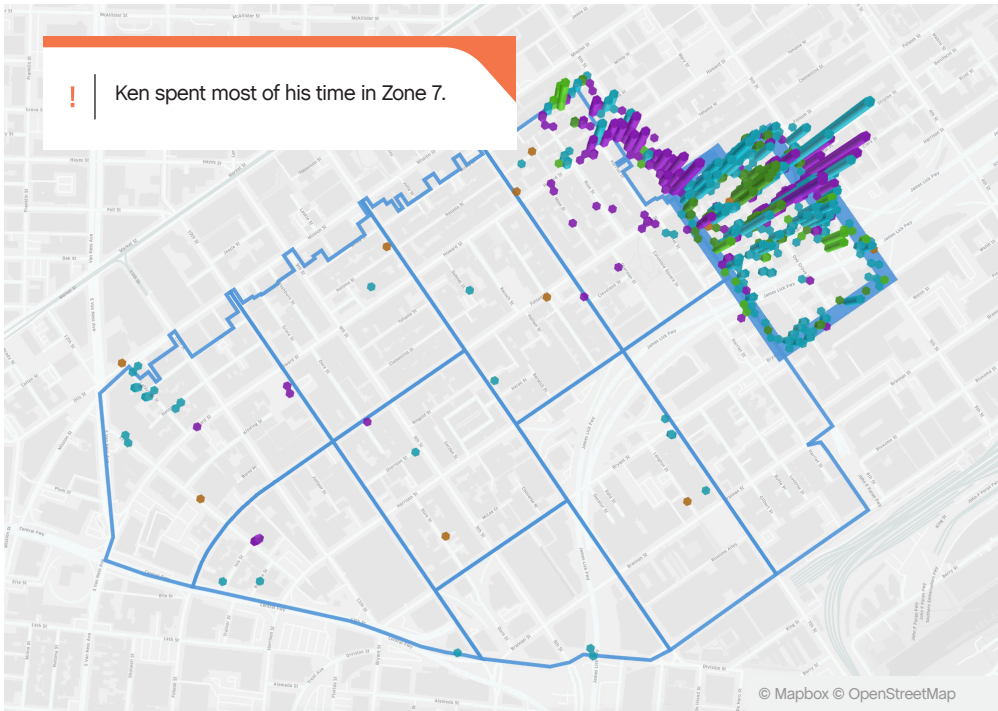
Employee of the Month



Ken M.



Ken is affectionately referred to as “The Ice Man” for his calm demeanor and consistent approach to his duties. Primarily in Zone 7, Ken’s attention to detail and reliability has earned him a promotion to Team Lead in recent weeks. Fun fact about Ken, he was an all-star baseball player in high school, and played with Oakland A’s legend Rickey Henderson! When we asked Ken what he likes most about working as an ambassador, Ken replied, “I love having the opportunity to make a difference in this community.”



Monthly Tasks Map

Key

- Sweep
- Hazardous
- Graffiti
- Landscaping
- Bulk
- SF311 Outbound
- 911 Call
- Non-Emergency

Trash activity is excluded.

District Sweeping



Bulk Collection



District Sweeping



Bulk Collection



Graffiti



Bulk Collection



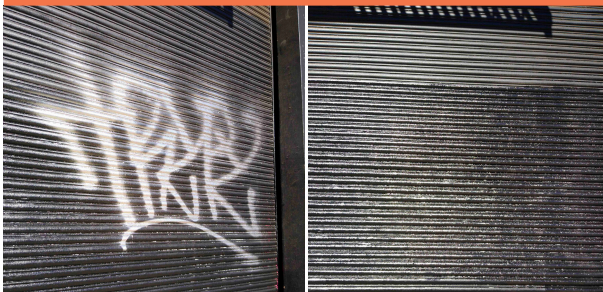
Graffiti



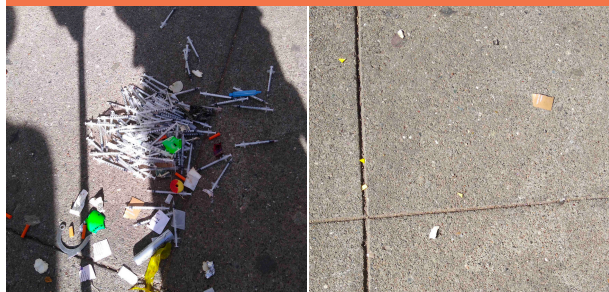
Landscaping



Graffiti



Hazardous Waste



70

Total Outreach cases addressed

69 Encampment Cases	99%
1 Needles Pickups / Transfers	1%
0 Drugs Cases	0%
0 Mental Health Cases	0%

80% of cases addressed were inbound from SF311.

20% of addressed cases were created by SOMA West.

In order to be considered addressed, a case must have been completed on Jia's platform.



Monthly Encampment Map

Here, we're highlighting encampment counts & trends throughout the district.

This map shows 2,287 total tent counts, an average of 52 per day.

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