



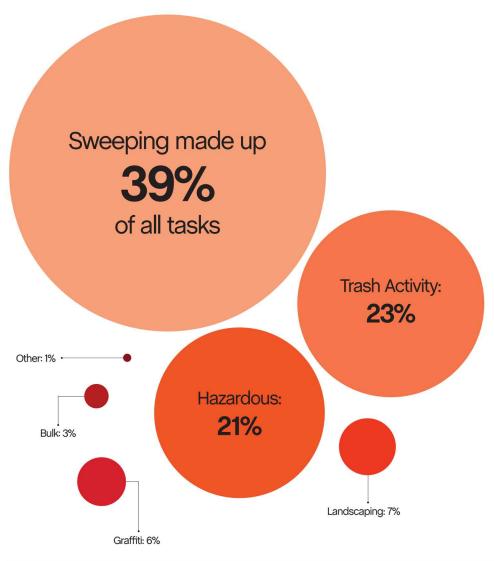


# 54,150

# Total pounds of garbage removed

December's trash haul represents a +19% increase from November.





## 18,611

## Total cleaning tasks completed

7,251 Sweeping Tasks	39%
4,340 Trash Bag & Pickup Tasks	23%
3,890 Hazardous Tasks 3,637 Code Brown 237 Needle pickups 16 Vomit	21%
1,245 Landscaping Tasks 1,082 Tree Wells 148 Weeding 15 Tree Trimmings	7%
1,045 Graffiti Tasks	6%
643 Bulk Removal Tasks	3%
197 Other 102 SF311 Outbound 88 Dog Stations 4 Non-Emergency 3 911 Outbound	1%
	4,340 Trash Bag & Pickup Tasks  3,890 Hazardous Tasks 3,637 Code Brown 237 Needle pickups 16 Vomit  1,245 Landscaping Tasks 1,082 Tree Wells 148 Weeding 15 Tree Trimmings  1,045 Graffiti Tasks  643 Bulk Removal Tasks  197 Other 102 SF311 Outbound 88 Dog Stations 4 Non-Emergency

Cleaning — Highlights Jia | SOMA West CBD



#### Major Task Timelines

#### Trash Bags

Trash bags filled up in about one hour, and were picked up in 9 minutes.

#### Sweeping

Sweeping tasks were assigned in 6 hours (when inbound), and completed in about one and a half hours.

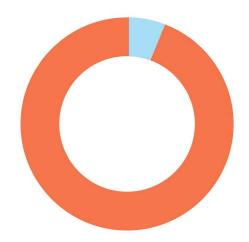




Median values are used in timeline visualizations.

Cleaning — Highlights Jia | SOMA West CBD

#### Sources



of cleaning tasks were created by SOMA West.

3% of tasks were inbound from SF311.

Trash activity is excluded.

#### Task Trends

Task activity

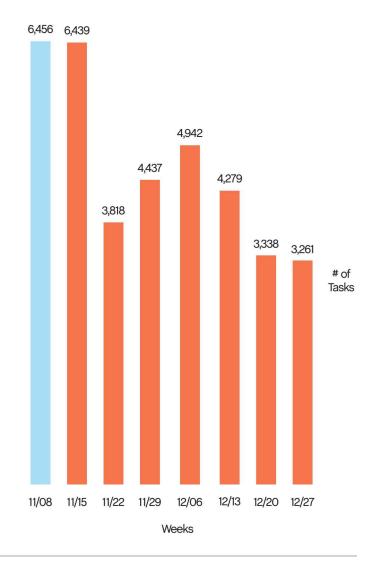
decreased 23%

month-over-month.

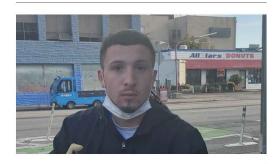
On average, task activity decreased by

1,118 tasks

week-over-week.



#### Employee of the Month



#### Jason DeSilva



Jason started with us part-time and was promoted to full-time within his first 3 months. His work ethic is outstanding and he is always excited to learn new skills. He is our youngest employee but he has already gained the respect of his coworkers, residents and business community. Jason primarily works zone 7, but you can also find him in zones 4 and 5 on occasion. Congratulations to Jason for a job well done!



# Control Pine Alameda St Washington St Alameda St A

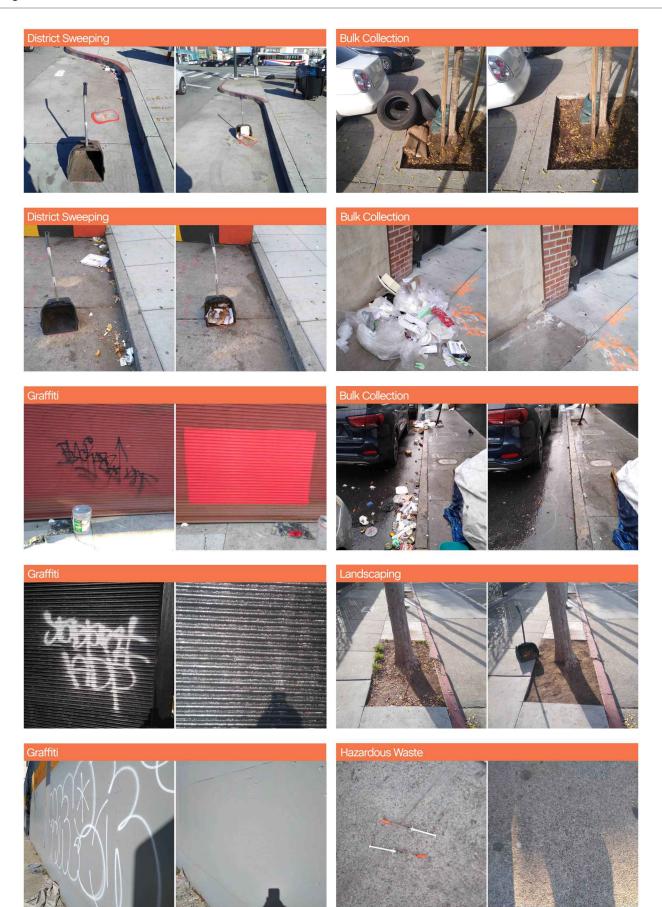
#### Monthly Tasks Map

#### Key

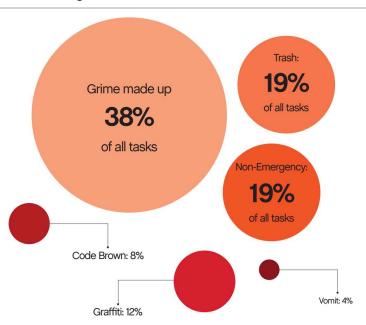
- Sweep
- Hazardous
- Graffiti
- Landscaping
- Bulk
- SF311 Outbound
- 911 Call
- Non-Emergency

Trash activity is excluded.

Cleaning — Before & After Jia | SOMA West CBD



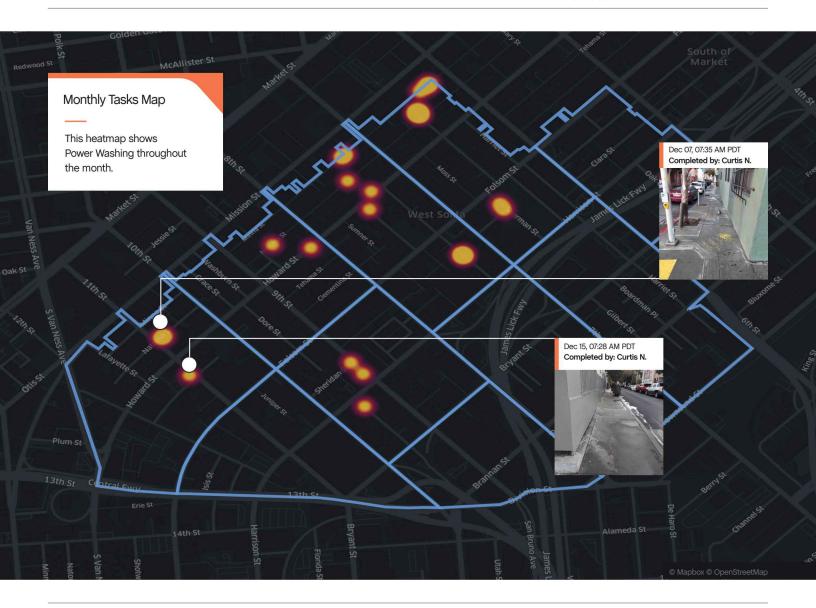
Power Washing Jia | SOMA West CBD



## 26

## Total Power Washing tasks completed

•	10 Grime Tasks	38%
•	5 Trash Tasks	19%
•	5 Non-Emergency	19%
•	3 Graffiti	12%
•	2 Code Brown Tasks	8%
•	1 Vomit Task	4%

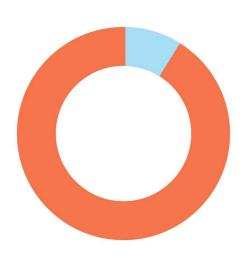


Outreach Jia | SOMA West CBD

## 119

### Total Outreach cases addressed

118 Encampment Cases	99%
1 Needles Pickups / Transfers	1%
0 Drugs Cases	0%
0 Mental Health Cases	0%



97%

of cases addressed were inbound from SF311.

3% of addressed cases were created by SOMA West.

In order to be considered addressed, a case must have been completed on Jia's platform.





Powered by Jia