

Monthly Operations Report



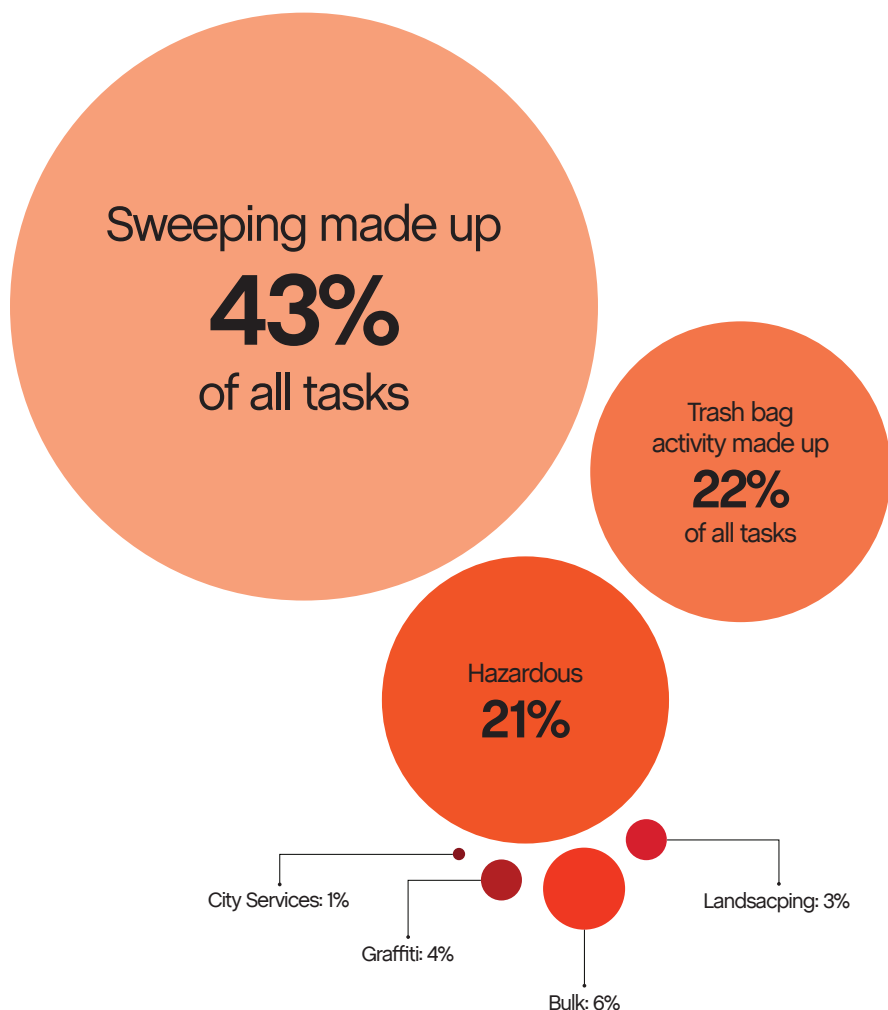
June 2020

The Jia logo, featuring the word 'Jia' in a bold, white, sans-serif font, positioned in the bottom right corner of the page. The background of the entire page is a close-up photograph of green fern fronds, with a black diagonal shape in the bottom right corner where the logo is placed.

38,125

Total pounds of garbage removed

June's trash haul represents a **-4%** change from May.



13,584

Total cleaning tasks completed

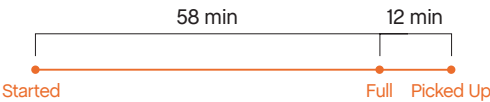
5,884 Sweeping Tasks	43%
3,024 Trash Bag & Pickup Tasks	22%
2,809 Hazardous Tasks 275 Needle pickups, 2,809 Needles 2528 Code Brown 6 Vomit	21%
835 Bulk Removal Tasks	6%
475 Landscaping Tasks 371 Tree Wells 14 Tree Trimmings 90 Weeding	3%
460 Graffiti Tasks	3%
96 City Services 80 SF311 Outbound 9 Non-Emergency 7 911 Outbound	1%



Major Task Timelines

Trash Bags

Trash bags filled up in about 1 hour, and were picked up in 12 minutes.



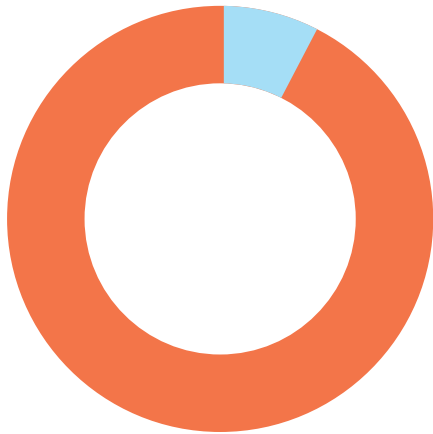
Sweeping

Sweeping tasks were assigned in 1 hour (when inbound), and completed in another 1 hour and 45 minutes.



Median values are used in timeline visualizations.

Sources



96% of cleaning tasks were created by SOMA West*.

4% of tasks were inbound from SF311.

Trash Bag activity is excluded.

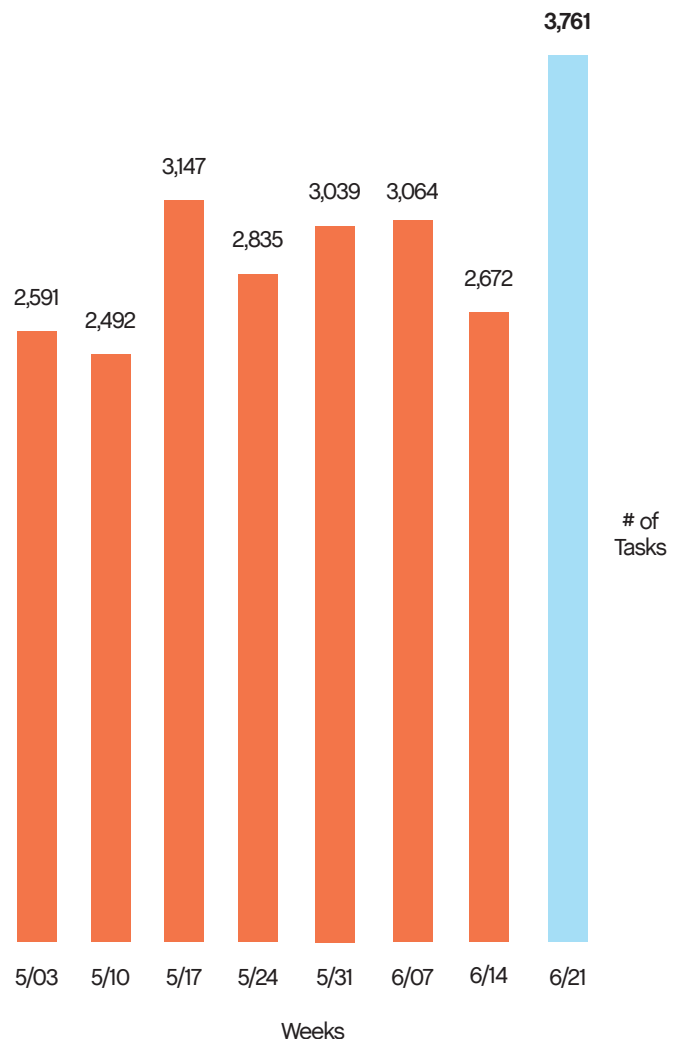
*Just like last month.

Task Trends

Task activity

increased 15%
month-over-month.

On average, task activity increased by
240 tasks
week-over-week in June.

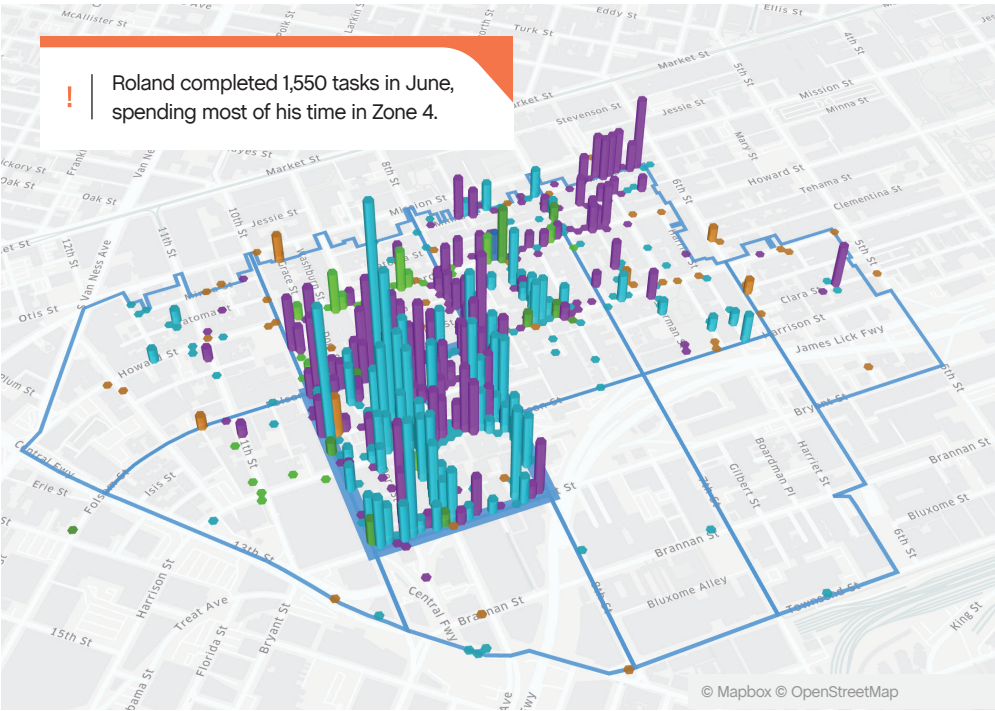


Employee of the Month



Roland L. ★

Roland has been with SOMA West since we started in March. He has great communication, which has helped him build good relationships with the SOMA West community and gain the respect of his peers. He is very knowledgeable about the SOMA West community, which allows him to work all throughout the district. During Roland's off time, he likes to go fishing and his favorite T.V show is "Martin".



Monthly Tasks Map

Key

- Sweep
- Hazardous
- Graffiti
- Landscaping
- Bulk
- SF311 Outbound
- 911 Call
- Non-Emergency

Trash bag activity has been excluded.

District Sweeping



Bulk Collection



District Sweeping



Bulk Collection



Graffiti



Bulk Collection



Graffiti



Landscaping

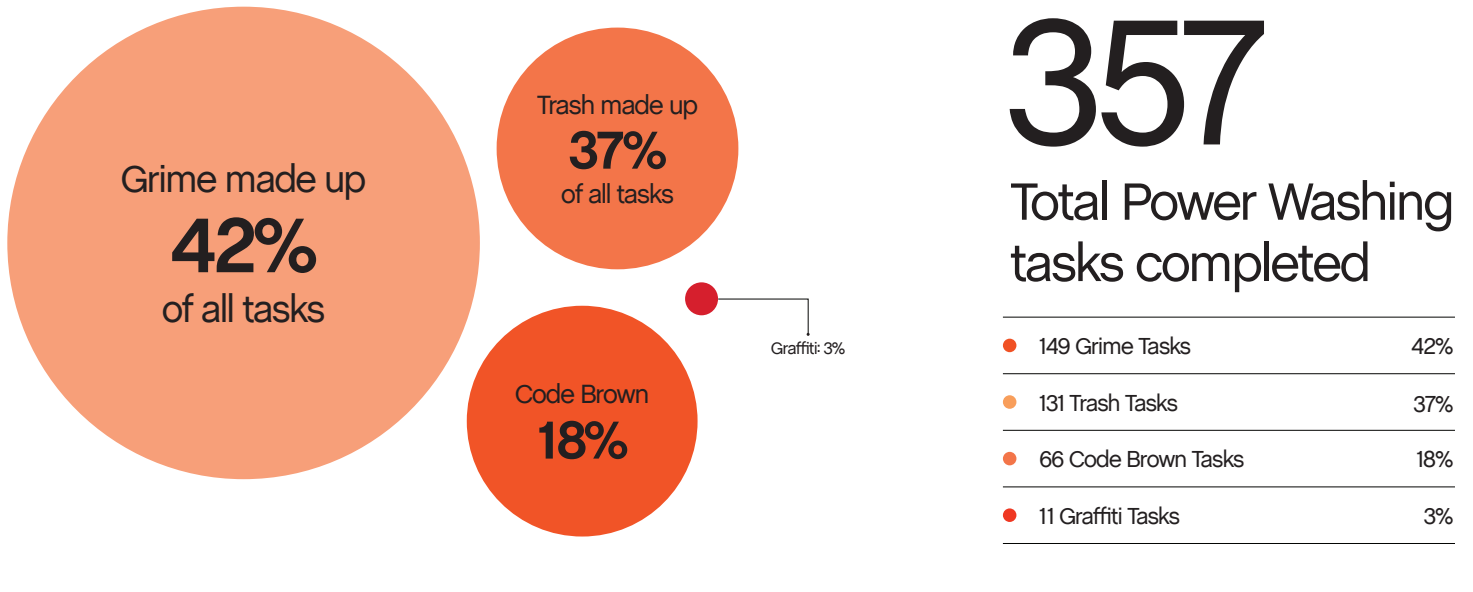


Graffiti



Hazardous Waste

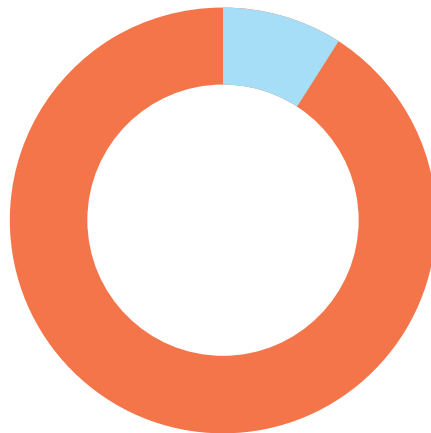




143

Total Outreach cases addressed

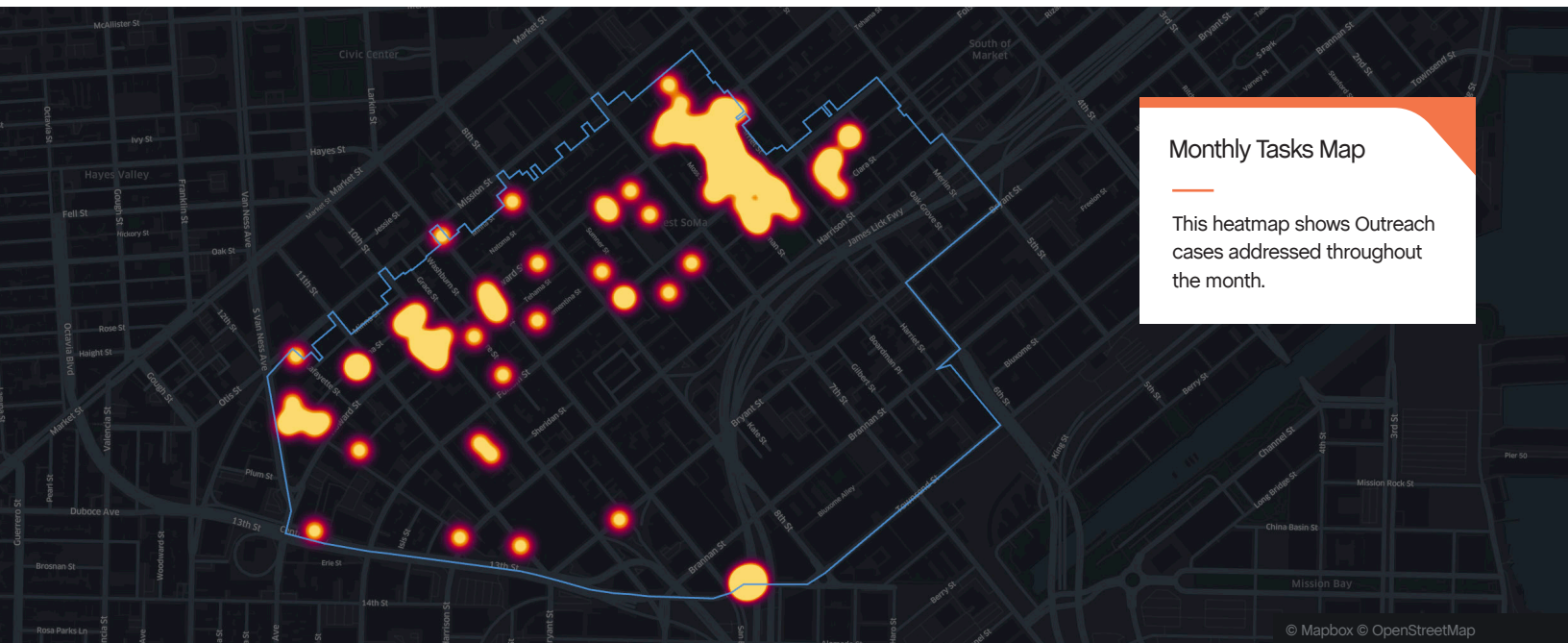
133 Encampment Cases	93%
7 Drugs Cases	5%
2 Needle Pickups, 33 Needles	1%
1 Mental Health Case	1%



91%

of cases addressed were inbound from SF311.

9% of tasks were created from SOMA West.



Monthly Tasks Map

This heatmap shows Outreach cases addressed throughout the month.

A note from Hanif Hakeem, Director of Outreach Operations at SOMA West CBD:

The City has allowed the homeless to encamp around certain parks throughout the city as shelters and outreach case work services have been suspended due to Covid-19. Homeless shelters and other critical outreach

services haven't been accepting new clients since the city implemented the shelter in place order in February. S.F.P.D cannot deconstruct tents or have an encampment move unless they have a bed and a roof to offer them in the

process. Physical harm to self and or others should be reported, as well as damage(s) to property.





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